

TELEPHONE RECORDING SYSTEM

- MONITOR YOUR BUSINESS - MAINTAIN SERVICE QUALITY -

TRS is a multiple channel digital telephone recording system that uses computer and Recording Card to record telephone conversations, dialed numbers and caller IDs. TRS helps to improve transactions over the telephone and to control the quality of personnel's work.



General TRS Features:

- Connects to computer by USB or PCI
- Logs dialed number (DTMF)
- Logs incoming Caller ID
- Records audio files on a hard disk
- Convert recordings to wave to play back in Media player.
- Available in 2-Port, 8-Port and 16-Port models
- Robust design and simple interface

Typical Usage:

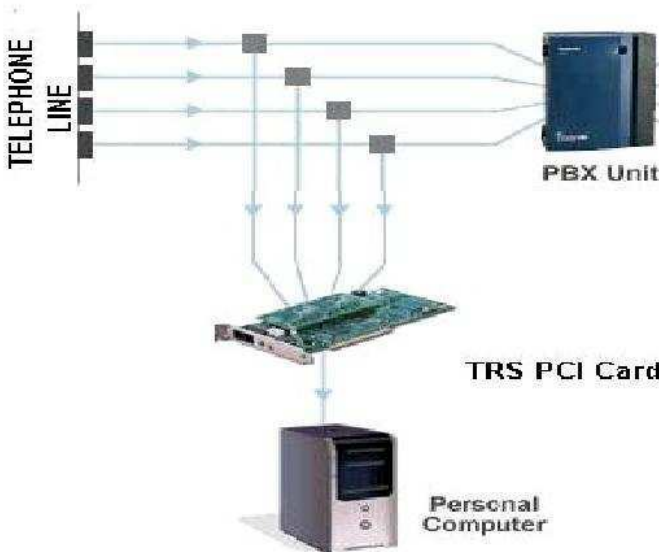
- Call center, Help desk, Hospital, Fire station
- Recording conferences calls
- Recording instruction
- Clarification of quantities and Specifications
- Protection of staff from abusive/difficult customers
- Monitoring nuisance callers
- Monitoring customer service
- Monitoring staff performance

Play On Network

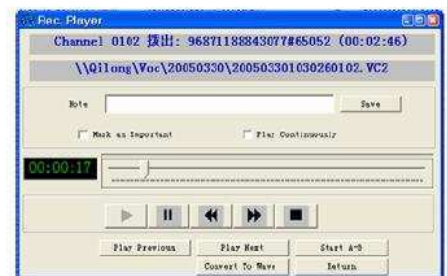
- Listen to recorded files across internet or LAN

System Requirements

- Processor: Pentium III 455MHZ or above.
- Memory: 128Mb Ram.
- Hard disk Space: 40Gb or above.
- 70~280 voice hour recording/Gb, depends on card model.



Also works with PABX Systems



Includes Remote Audio player for remote voice file playback